Auto Transport Checklist

⚙ Placing Your Order

When placing your order, it is important to communicate the following information to your agent:

☐ If your vehicle is not operable, we will need to assign a driver with the appropriate equipment to load it safely.

☐ If your vehicle has been modified, please let us know so that the driver can make any necessary adjustments to fit it onto their trailer.

☐ Specify pickup location (residential or business) as it affects driver's schedule and arrival time, especially for pickups during business hours.

☐ Any specific pickup or drop-off instructions, such as narrow streets or difficult-to-access areas.

⚙ Preparing for Vehicle Pickup

Before the driver arrives to pick up your vehicle, make sure to take the following steps:

☐ Remove any items from your vehicle that may shift during transportation. While carriers typically allow up to 100lb of personal items inside the vehicle, please note that this is at the owner's risk.

☐ Ensure there is enough fuel or battery to allow for loading and unloading. For gas powered vehicles, the ideal gas level should be around 10-25% of the tank.

☐ Unless the vehicle declared inoperable, make sure to check car fluids and tire pressure to ensure no complications during loading and unloading.

☐ Inspect the vehicle for any pre-existing damages or leaks and note them with the driver before releasing the vehicle to them.

☐ Disable car alarm systems and remove any easy to remove non-permanent accessories such as roof racks or spoilers, as needed. Speak with you agent for further details.

⚙ Preparing for Vehicle Delivery

When the driver arrives to deliver your vehicle, keep these points in mind:

☐ If the order is COD (Cash on Delivery), discuss payment options with the driver in advance. Most drivers accept cash, certified funds, and payment apps like Zelle, Cash App, and Venmo.

☐ Before signing any documents, inspect your vehicle for any damages or issues. If you find any, let the driver know and reach out to your agent for assistance with the next steps.